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CURRICULUM VITAE

Associate Professor

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Current Position

Associate Professor,

Department of Hotel and Restaurant Management,

National Pingtung University of Science and Technology

Professional Background

Education

- Ph.D., National Cheng Kung University, Taiwan
- M.S., Northwestern University, USA

Academic Experience

- Assistant Professor, Department of Hotel and Restaurant Management, National Pingtung University of Science and Technology
- Assistant Professor, Department of Hospitality Management, MingDao University
- Visiting Scholar, George Washington University, USA

Work Experience

- Marketing Manager, President Chain Store Corporation
- Associate Researcher, Industrial Technology Research Institute

Research Interests

Hospitality Management, Hospitality Education, Research Methods in Hospitality, Creativity Research, Service Management

Research Publications

1. Wang, C. J.* (2020). *Managing emotional labor for service quality: A cross-level analysis among hotel employees*. International Journal of Hospitality Management, 88, 102396, doi:10.1016/j.ijhm.2019.102396. (2018 SSCI impact factor = 6.701, Rank: 4/56 in Hospitality, Leisure, Sport & Tourism Category).

2. Wang, C. J.* (2019). *Facilitating the emotional intelligence development of students: Use of technological pedagogical content knowledge (TPACK)*. Journal of Hospitality, Leisure, Sport & Tourism Education, 25, 100198, doi:10.1016/j.jhlste.2019.100198. (2018 SSCI impact factor = 1.439, Rank: 44/56 in Hospitality, Leisure, Sport & Tourism Category).
3. Wang, C. J.* (2019). *From emotional labor to customer loyalty in hospitality: A three-level investigation with the JD-R model and COR theory*. International Journal of Contemporary Hospitality Management, 31(9), 3742-3760, doi:10.1108/IJCHM-01-2019-0072. (2018 SSCI impact factor = 5.667, Rank: 6/56 in Hospitality, Leisure, Sport & Tourism Category).
4. Wang, C. J. & Tseng, K. J.* (2019). *Effects of selected positive resources on hospitality service quality: The mediating role of work engagement*. Sustainability, 11(8), 2320-2336, doi:10.3390/su11082320. (2018 SSCI impact factor = 2.576, Rank: 53/123 in Environmental Studies Category).
5. Wang, C. J.* (2019). *Linking sustainable human resource management in hospitality: An empirical investigation of the integrated mediated moderation model*. Sustainability, 11(4), 1066-1081, doi:10.3390/su11041066. (2018 SSCI impact factor = 2.576, Rank: 53/123 in Environmental Studies Category).
6. Wang, C. J.* (2016). *Does leader-member exchange enhance performance in the hospitality industry? The mediating roles of task motivation and creativity*. International Journal of Contemporary Hospitality Management, 28(5), 969-987, doi:10.1108/IJCHM-10-2014-0513. (2016 SSCI impact factor = 3.196, Rank: 3/45 in Hospitality, Leisure, Sport & Tourism Category).
7. Horng, J. S., Wang, C. J.*, Liu, C. H., Chou, S. F. & Tsai, C. Y. (2016). *The role of sustainable service innovation in crafting the vision of the hospitality industry*. Sustainability, 8(3), 223-241, doi:10.3390/su8030223. (2016 SSCI impact factor = 1.789, Rank: 47/105 in Environmental Studies Category).
8. Wang, Y. F. & Wang, C. J.* (2016). *Do psychological factors affect green food and beverage behaviour? An application of the theory of planned behaviour*. British Food Journal, 118(9), 2171-2199, doi:10.1108/BFJ-12-2015-0469. (2016 SCI impact factor = 1.206, Rank: 74/128 in Food Science & Technology Category).
9. Wang, C. J.* (2014). *Do ethical and sustainable practices matter? Effects of corporate citizenship on business performance in the hospitality industry*. International Journal of Contemporary Hospitality Management, 26(6), 930-947, doi:10.1108/IJCHM-01-2013-0001. (2014 SSCI impact factor = 1.407, Rank: 13/43 in Hospitality, Leisure, Sport & Tourism Category).
10. Wang, C. J.*, Tsai, H. T. & Tsai, M. T. (2014). *Linking transformational leadership and employee creativity in the hospitality industry: The influences of creative role identity, creative self-efficacy, and job complexity*. Tourism Management, 40, 79-89, doi:10.1016/j.tourman.2013.05.008. (2014 SSCI impact factor = 2.554, Rank: 3/43 in Hospitality, Leisure, Sport & Tourism Category).
11. Wang, C. J.* & Tsai, C. Y. (2014). *Managing Innovation and creativity in organizations: An empirical study of service industries in Taiwan*. Service Business, 8(2), 313-335, doi:10.1007/s11628-013-0201-2. (2014 SSCI impact factor = 0.645, Rank: 141/185 in Management Category).
12. Tsai, M. T. & Wang, C. J.* (2012). *Intellectual capital and enterprise performance: An empirical study in Taiwanese high-tech industry*. International Journal of Information and Management Sciences, 23(3), 241-255. (TSSCI).